

2006-2008 Heritage Incentives Program

Program 8 – Thematic Studies and Nominations Program

Program Objective

This program provides funding for thematic studies to identify state significant heritage items and prepare State Heritage Register nominations for key items.

Overall program summary

66% of applications received were funded, of these 90% were successfully completed. Overall \$324,460 was spent on heritage projects through this program made up of \$174,755 grant funding and \$125,200 contributed by applicants.

The multiplier effect for the program was \$1:\$0.70

Evaluation

What do the KPIs tell you about these outcomes?

Overall, the program was successful in achieving the stated program purpose.

What were the key results or achievements for the year?

- 100% of projects were very successful or successful in achieving their project aims.
- 86% of projects created paid employment and 86% used volunteer labour
- 100% of applicants expectations were met or exceeded for customer service satisfaction

Were there any challenges or disappointments that had a major effect on your results?

No.

What will you do next year?

This program has been withdrawn from the 2008-9 NSW Heritage Grants program due to redirected funding priorities to establish a SHR Thematic Research nominations program.

Outcome 1 - HIP funded projects are successfully completed

100% of funded projects reported that the project was very successful or successful in achieving the project aims

Stated reasons why projects were successfully completion:

- Community consultation and co-operation
- Support of volunteers and members

Outcome 2 - HIP funded projects identify state significant heritage items

100% of funded projects reported 100 or less identified state significant heritage items as a result of the project

Outcome 3 - HIP funded projects created paid employment

86% of projects created paid employment, employing an average of 1.4 heritage consultant per project.

Outcome 4 - HIP funded projects are actively supported by the community

86% of funded projects utilised volunteers to complete the project, with an average 865.5 hours contributed by volunteers for each completed project.

Other forms of community involvement were:

- Attendance at public presentations

Outcome 5 - Satisfied HIP funded project applicants

Overall, 100% of applicants expectations were met or exceeded in terms of customer service satisfaction with the funding program.

The Heritage Branch funding program could positively contribute to projects by:

- Providing funding for future projects

Improvements to the Heritage Branch funding program include:

- More funding
- Continuing the level of customer service

Program 8 - Thematic Studies and Nominations Program Outcomes and Key Performance Indicators

Overall program results

66 % of applications funded		15 applications received 10 projects funded 9 completed
HIP funding multiplier effect \$1:\$0.70	\$125,200 Applicant contribution to project \$174,755 HIP contribution to project	HIP funding as a average 53% of project cost

Evaluation

66% of applications received were funded, of these 90% were successfully completed.

Overall \$324,460 was spent on heritage projects through this program made up of \$174,755 grant funding and \$125,200 contributed by applicants.

The multiplier effect for the program was \$1:\$0.70

Outcome 1

HIP funded projects are successfully completed

This outcome measures the successfully completed projects and their contribution to the conservation and management of State Heritage Register and state heritage items through HIP funded projects, as assessed by the applicant.

Key Performance Indicator 1 – Successfully completed HIP funded projects

Yes , the project was <u>very successful</u> - we achieved everything we set out to	43% of projects completed
Yes , the project was <u>mostly successful</u> - we achieved most of what we set out to do	57% of projects completed
No , the project was <u>not successful</u> - we did not achieve what we set out to do	0% of projects completed

Evaluation

100% of funded projects reported that the project was very successful or successful in achieving the project aims

Stated reasons why projects were successfully completion:

- Community consultation and co-operation
 - Support of volunteers and members
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Outcome 2

HIP funded projects identify state significant heritage items

This outcome measures the number of state significant heritage items identified as part of the project.

Key Performance Indicator 2 – Number of state significant heritage items identified with HIP funding

<u>Number of state significant heritage items identified as part of this HIP funded project</u>	1 (less than 10) items	57 % of responses
	2 (11 to 100)	43%
	3 (101 to 500)	0%
	4 (501 to 1000)	0%
	5 (over 1000)	0%

Evaluation

100% of funded projects reported 100 or less identified state significant heritage items as a result of the project

Outcome 3

HIP funded projects created paid employment

Measures the contribution to employment creation and increased trade and professional skills in heritage conservation.

(A NSW Government and Heritage Branch priority outcome.)

Key Performance Indicator 3 – Paid employment created by HIP funded projects

Yes , my project <u>created paid employment</u>	86% of projects completed
<u>Number and type of paid tradespeople</u> employed on my project (eg roofer, plumber, carpenter and joiner, etc)	0 tradespeople
<u>Number and type of paid professionals</u> employed on my project (eg engineers, architects, historians etc)	10 professionals Av of 1.4 per project
No , my project <u>did not create any employment</u>	14% of projects completed

Evaluation

86% of projects created paid employment, employing an average of 1.4 heritage consultant per project.

Outcome 4

HIP funded projects are actively supported by the community

This outcome measures active community support for HIP funded projects through volunteer hours and media coverage.

Key Performance Indicator 4 - Volunteer hours contributed to HIP funded projects

Yes , my project <u>created an opportunity for volunteers</u>	86% of projects completed
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Number of <u>volunteer hours</u> contributed to my project	6058 volunteer hours Av of 865.5 hours per project
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No , my project <u>did not create an opportunity for volunteers</u>	14% of projects completed
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Evaluation

86% of funded projects utilised volunteers to complete the project, with an average 865.5 hours contributed by volunteers for each completed project.

Other forms of community involvement were:

- Attendance at public presentations

Key Performance Indicator 5 – Media coverage for HIP funded projects

Yes , my project <u>created media interest and coverage</u> for my project (includes newspaper, radio, TV)	57% of projects completed
Number of <u>media inquiries and media releases</u> for my project (includes newspaper, radio, TV)	47 items of media interest or media coverage Av of 7 items per project

No , there was no <u>media interest or coverage</u> of my project	43% of projects completed
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Evaluation

57% of funded projects created media interest, with an average of 7 media items per project.

Outcome 5

Satisfied HIP funded project applicants

Measures HIP funded project customer service satisfaction levels

Key Performance Indicator 6 - Customer service satisfaction

<u>Helpful assistance and advice</u> was provided to me by the Heritage Office for my HIP funding and project	1 (none)	0% of responses
	2 (a little)	0%
	3 (some)	0%
	4 (mostly)	28%
	5 (exceeded my expectations)	72%
The <u>Application Form</u> was easy to understand and complete	1 (not easy)	0% of responses
	2 (a little)	0%
	3 (some)	0%
	4 (mostly)	86%
	5 (very easy to complete)	14%
The project <u>payment claims</u> were easy to understand and complete	1 (not easy)	0% of responses
	2 (a little)	0%
	3 (some)	14%
	4 (mostly)	72%
	5 (very easy to complete)	14%
The project <u>final report</u> questionnaire was easy to understand and complete	1 (not easy)	0% of responses
	2 (a little)	0%
	3 (some)	0%
	4 (mostly)	100%

	5 (very easy to complete)	0%
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Evaluation

Overall, 100% of applicants expectations were met or exceeded in terms of customer service satisfaction with the funding program.

The Heritage Branch funding program could positively contribute to projects by:

- Providing funding for future projects

Improvements to the Heritage Branch funding program include:

- More funding
- Continuing the level of customer service