

2006-2008 Heritage Incentives Program

Program 9 – Aboriginal Heritage Program

Program Objective

This program provides funding to NSW Aboriginal organisations and communities for projects that identify, conserve or promote Aboriginal heritage in NSW.

Overall program summary

37% of applications received have been funded to date, of these 93% were successfully completed. 17% of applications were not funded. At present 28.5% of applications received are still waiting on AHAP recommendation to the Minister for funding approval. Overall, \$393,850 was spent on heritage works this through program made up of \$241,280 grant funding and \$160,870 contributed by applicants.

The multiplier effect for the works program was \$1:\$0.60

Evaluation

What do these KPIs tell you about this outcome?

Projects completed were very successful. However there have been severe delays in arranging project funding approval has affected the timelines and effective of this program.

What were the key results or achievements for this year?

- 100% of projects contributed to heritage tourism
- 92% of completed projects reported significant improvement in the condition of the heritage item due to the project funding
- 91.5% of funded projects reported significant improvement in the management of the heritage item
- 100% of funded projects reported that the project was very successful or successful in achieving the project aims

Were there any challenges or disappointments that had a major effect on your results? Briefly describe and show what action has been taken to address this.

Delays in project funding approvals and funding program was underspent.

What will you do next year?

Address timeframes for funding approvals. Application forms and reporting has been updated and simplified.

Outcome 1 - Improvement in the condition of heritage items

92% of completed projects reported significant improvement in the condition of the heritage item due to the project funding

Outcome 2 - Improvement in the management of heritage items

91.5% of funded projects reported significant improvement in the management of the heritage item

Outcome 3 - HIP funded projects are successfully completed

100% of funded projects reported that the project was very successful or successful in achieving the project aims

Stated reasons why projects were successfully completion:

- Support from council staff, MLACs and local volunteers

Outcome 4 - HIP funded projects positively contribute to heritage tourism

100% of completed projects reported that their project contributes to heritage tourism. This result exceeds the NSW Government result indicator of at least 70% of projects.

Feedback on contributions to heritage tourism include:

- “The website can be accessed internationally and will increase the public’s understanding of Aboriginal heritage in northern Sydney – gives people options of how to learn more, go for walks, volunteers, etc”.
- “Protecting the sites allows visitors to be brought to site safely, education and training helps to raise awareness and interest in heritage and encourages locals and visitors to look up similar initiatives and places when travelling”.

Outcome 5 - HIP funded projects created paid employment

100% of projects created paid employment, employing an average of 0.3 tradespeople and 2 heritage professionals per project.

Outcome 6 - HIP funded projects are actively supported by the community

100% of funded projects utilised volunteers to complete the project, with an average 1615 hours contributed by volunteers for each completed project.

Other forms of community involvement were:

- Volunteers have assisted with monitoring.

92% of funded projects created media interest, with an average of 0.5 media items per project.

Outcome 7 - Satisfied HIP funded project applicants

Overall, 100% of applicants expectations were met or exceeded in terms of customer service satisfaction with the funding program. However, 54% of applicants found payment claims and final reporting only partly satisfactory.

The Heritage Branch funding program could positively contribute to projects by:

- Continued funding

Improvements to the Heritage Branch funding program include:

- Process applications faster

Program 9 – Aboriginal Heritage Program Outcomes and Key Performance Indicators

Outcomes for overall program

68% of applications funded		35 applications received 13 projects funded and completed 37% successfully completed 6 unsuccessful applications 10 applications received and waiting for recommendation for approval 6 projects not completed
HIP funding multiplier effect \$1: \$1.60	Applicant \$160,870 contribution to project HIP \$241,280 contribution to project	HIP funding as a average 61% of project cost

Evaluation

37% of applications received have been funded to date, of these 93% were successfully completed.

17% of applications were not funded. At present 28.5% of applications received are still waiting on AHAP recommendation to the Minister for funding approval.

Overall, \$393,850 was spent on heritage works this through program made up of \$241,280 grant funding and \$160,870 contributed by applicants.

The multiplier effect for the works program was \$1:\$1.60

Outcome 1

Improvement in the condition of heritage items

*This outcome measures the **improvement in the physical conservation** of State Heritage Register and state heritage items through HIP funded projects.*

Key Performance Indicator 1 – Improved condition of heritage item with HIP funding

HIP funding helped to <u>improve the condition</u> of my heritage item	1 (none)	8% of responses
	2 (a little)	0%
	3 (some)	0%
	4 (mostly)	92%
	5 (exceeded my expectations)	0%

Evaluation

92% of completed projects reported significant improvement in the condition of the heritage item due to the project funding

Outcome 2

Improvement in the management of heritage items

*This outcome measures the **improvement in the management** of State Heritage Register and state heritage items through use of Conservation Management Plans.*

Key Performance Indicator 2 – Conservation Management Plans improved the management of heritage item

Use of a CMP helped to <u>improve the management</u> of my heritage item	1 (none)	0% of responses
	2 (a little)	0%
	3 (some)	0%
	4 (mostly)	91.5%
	5 (exceeded my expectations)	0%
	6 (not relevant)	8.5%

Evaluation

91.5% of funded projects reported improvement in the management of the heritage item

Outcome 3

HIP funded projects are successfully completed

This outcome measures the successfully completed projects and their contribution to the conservation and management of State Heritage Register and state heritage items through HIP funded works projects, as assessed by the applicant.

Key Performance Indicator 3 – Successfully completed HIP funded projects

Yes , the project was <u>very successful</u> - we achieved everything we set out to	100% of projects completed
Yes , the project was <u>mostly successful</u> - we achieved most of what we set out to do	0% of projects completed
No , the project was <u>not successful</u> - we did not achieve what we set out to do	0% of projects completed

Evaluation

100% of funded projects reported that the project was very successful in achieving the project aims

Stated reasons why projects were successfully completion:

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- Support from council staff, MLACs and local volunteers

Outcome 4

HIP funded projects positively contribute to heritage tourism

This outcome measures the contribution to heritage tourism. Contribution to heritage tourism is defined as (open days, part of a heritage trail, part of a main street or heritage precinct or commercial heritage tourism venture).

(This is a NSW Government and Heritage Branch priority **Result indicator - At least 70% of funded projects assist heritage tourism**)

Key Performance Indicator 4 – HIP funded projects contributed to heritage tourism

Yes , my project <u>contributed</u> to heritage tourism	100% of projects completed
Yes , my heritage property/item, was <u>open for public inspection</u> (eg Open Days for Heritage Festival, etc)	8% of projects completed
Yes , my heritage property/item is part of a <u>local heritage trail</u> or interpretation walk around your area.	92% of projects completed
Yes , my heritage property/item is part of a <u>main street or town centre heritage precinct</u> .	0% of projects completed
Yes , my heritage property/item is a <u>commercial heritage tourism venture</u> – (eg Bed and Breakfast accommodation, or heritage tourism venture such as a gold mining site, etc)	0% of projects completed
No , my project <u>didn't contribute</u> to heritage tourism	0% of projects completed

Evaluation

100% of completed projects reported that their project contributes to heritage tourism. This result exceeds the NSW Government result indicator of at least 70% of projects.

Feedback on contributions to heritage tourism include:

- “The website can be accessed internationally and will increase the public’s understanding of Aboriginal heritage in northern Sydney – gives people options of how to learn more, go for walks, volunteers, etc”.
- “Protecting the sites allows visitors to be brought to site safely, education and training helps to raise awareness and interest in heritage and encourages locals and visitors to look up similar initiatives and places when travelling”.

Outcome 5

HIP funded projects created paid employment

This outcome measures the contribution to employment creation and increased trade and professional skills in heritage conservation.

(A NSW Government and Heritage Branch priority outcome.)

Key Performance Indicator 5 – Paid employment created by HIP funded projects

Yes , my project <u>created paid employment</u>	100% of projects completed
<u>Number and type of paid tradespeople</u> employed on my project (eg roofer, plumber, carpenter and joiner, etc)	4 tradespeople Average of 0.3 per project
<u>Number and type of paid professionals</u> employed on my project (eg engineers, architects, etc)	22 professionals Average of 2 per project
No , my project <u>did not create any employment</u>	0% of projects completed

Evaluation

100% of projects created paid employment, employing an average of 0.3 tradespeople and 2 heritage professionals per project.

Outcome 6

HIP funded projects are actively supported by the community

This outcome measures active community support for HIP funded projects through volunteer hours and media coverage.

Key Performance Indicator 6 - Volunteer hours contributed to HIP funded projects

Yes , my project <u>created an opportunity for volunteers</u>	100% of projects completed
Number of <u>volunteer hours</u> contributed to my project	40 volunteer hours Average of 3 per project
No , my project <u>did not create an opportunity for volunteers</u>	0% of projects completed

Evaluation

100% of funded projects utilised volunteers to complete the project, with an average 1615 hours contributed by volunteers for each completed project.

Other forms of community involvement were:

- Volunteers have assisted with monitoring.

Key Performance Indicator 7 – Media coverage for HIP funded projects

Yes , my project <u>created media interest and coverage</u> for my project (includes newspaper, radio, TV)	92% of projects completed
Number of <u>media inquiries and media releases</u> for my project (includes newspaper, radio, TV)	7 items of media interest or media coverage Average of 0.5 per project
No , there was no <u>media interest or coverage</u> of my project	8% of projects completed

Evaluation

92% of funded projects created media interest, with an average of 0.5 media items per project.

Outcome 7

Satisfied HIP funded project applicants

This outcome measures HIP funded project customer service satisfaction levels

Key Performance Indicator 8 - Customer service satisfaction

<u>Helpful assistance and advice</u> was provided to me for my HIP funding and project	1 (none)	0% of responses
	2 (a little)	0%
	3 (some)	0%
	4 (mostly)	100%
	5 (exceeded my expectations)	0%
The <u>Application Form</u> was easy to understand and complete	1 (not easy)	0% of responses
	2 (a little)	0%
	3 (some)	54%
	4 (mostly)	46%
	5 (very easy to complete)	0%
The project <u>payment claims</u> were easy to understand and complete	1 (not easy)	0% of responses
	2 (a little)	0%
	3 (some)	54%
	4 (mostly)	46%
	5 (very easy to complete)	0%
The project <u>final report</u> was easy to understand and complete	1 (not easy)	0% of responses
	2 (a little)	0%
	3 (some)	54%
	4 (mostly)	46%
	5 (very easy to complete)	0%
Overall <u>satisfaction</u> level	1 (none)	0% of responses
	2 (a little)	0%
	3 (some)	0%
	4 (mostly)	100%
	5 (exceeded expectations)	0%

Evaluation

Overall, 100% of applicants expectations were met or exceeded in terms of customer service satisfaction with the funding program. However, 54% of applicants found payment claims and final reporting only partly satisfactory.

The Heritage Branch funding program could positively contribute to projects by:

- Continued funding

Improvements to the Heritage Branch funding program include:

- Process applications faster